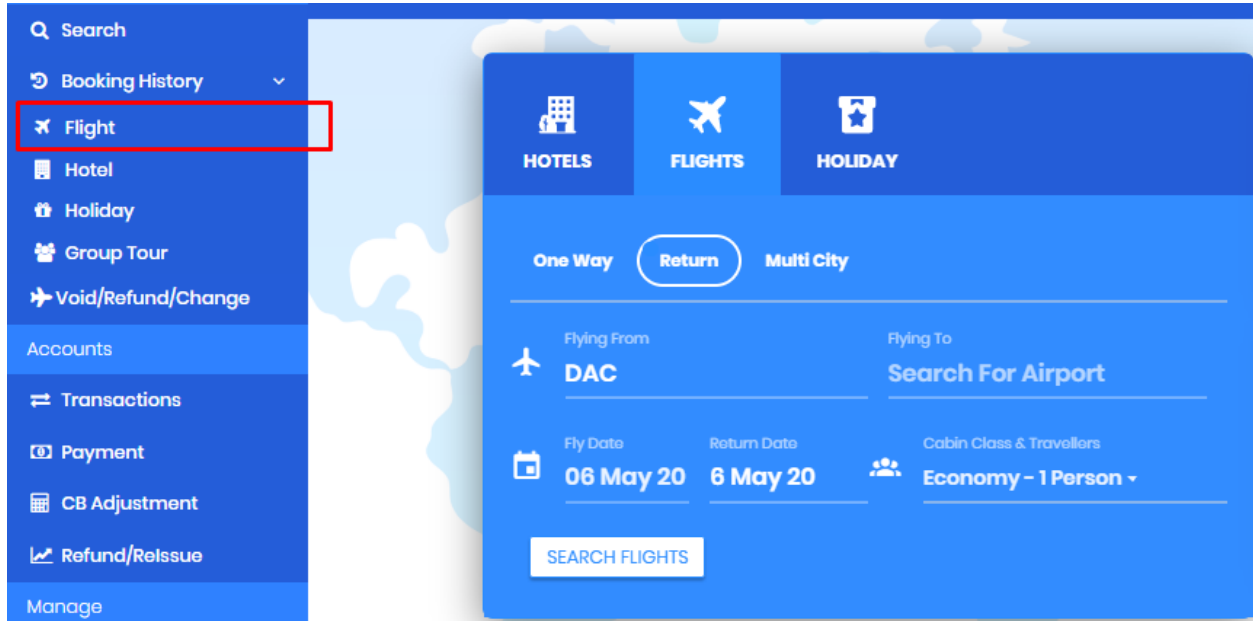


## Refund Request:

### Step 1. From the Booking History section go to “Flight”

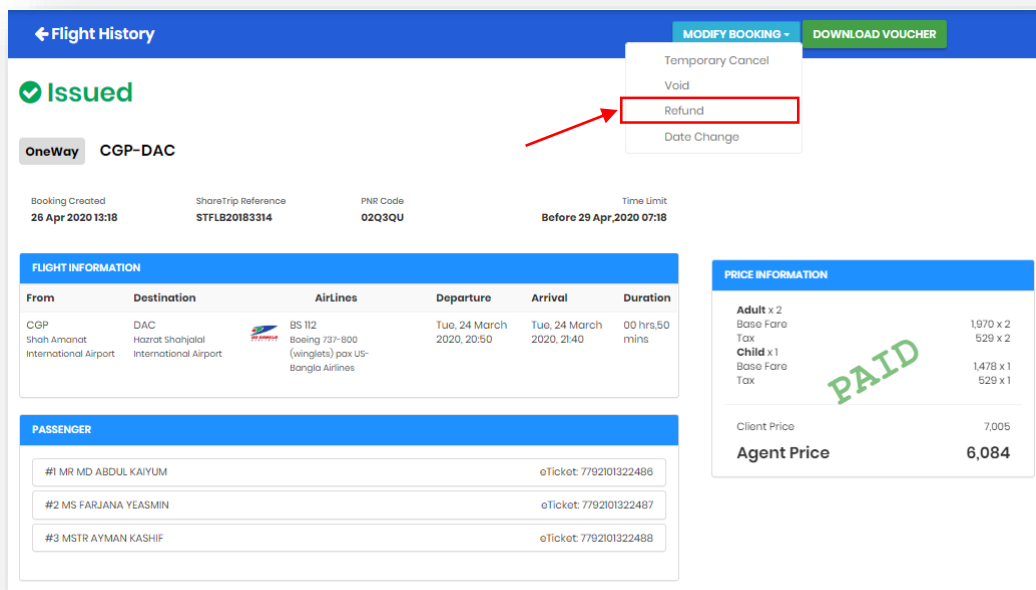


### Step 2. Click on “view”

Select the ticket PNR that you want to refund and click on “view” from the details section on the right.

### Step 3. Select the Refund option

Click the "Refund" button on the top right in order details page.



#### Step 4. Select the passengers.

Multiple passengers can be selected, but the passengers who have already submitted any other type of modification request will not be available here. You can also view the current flight information along with the void policy.

**Refund Ticket** GO BACK TO HISTORY ← GO BACK

**Flight Information**

Booking Code	: STFLB20183314	PNR	: 02Q3QU
Route	: CGP-DAC	Number of Pax	: 3 Pax
Price Paid	: BDT 6084	Airline Code	: BS
Request Type	: Refund	Fly Date	: 24 Mar, 2020

**Select Passengers To Refund**

- MR MD ABDUL KAIYUM | Ticket: 7792101322486, Male (44), Primary Contact
- MS FARJANA YEASMIN | Ticket: 7792101322487, Female (32)
- MSTR AYMAN KASHIF | Ticket: 7792101322488, Male (5)

**Reason Optional**

Briefly describe the reason for your request...

I acknowledged the cancellation policy (mentioned right) and agree to Terms and Conditions.

**SUBMIT REQUEST**

**Void/Refund/Cancellation Policy**

**CGP - DAC**  
Shah Amanat International Airport - Hazrat Shahjalal International Airport  
- S - Economy Super Saver/Promo | Domestic Fare basis code - HK  
Status - 5 Available seat(s) - allowed One way - not allowed Open ticket  
- The duration of the stay must be included between 0 and 180 days -  
Modifiable with fee Ticket 3600 BDT Until 24 hour(s) before the flight -  
Refundable with fee Ticket 4500 BDT Until 24 hour(s) before the flight -  
Bag allowance 20 Kg AD x 2 - (\*) days are divided in increments of 24 hours and governed by the flight departure time

#### Step 5. Fill the Necessary Data before submitting request

Before clicking the "Submit Request" button, you need to check the information again on Flight Information, Void/Refund/Cancellation Policy.

**Flight Information**

Booking Code	: STFLB80212315	PNR	: SFZDEE
Route	: DAC-BKK-DAC	Number of Pax	: 1 Pax
Price Paid	: BDT 36380	Airline Code	: TG
Request Type	: Refund	Fly Date	: 22 Oct, 2020

**Select Passengers To Refund**

- MR ABIR KHAN | Ticket: absak, Male (22), Primary Contact

**Reason Optional**

Briefly describe the reason for your request...

I acknowledged the cancellation policy (mentioned right) and agree to Terms and Conditions.

**SUBMIT REQUEST**

**Void/Refund/Cancellation Policy**

**DAC - BKK**  
Dhaka - Bangkok

NOTE - TEXT BELOW NOT VALIDATED FOR AUTOPRICING. ALL CHARGES ARE NOT COMMISSIONABLE  
CANCELLATION- BEFORE DEPARTURE- RBDS W/V CHARGE USD 200.00 FOR CANCEL/REFUND FOR  
ADULT/CHILD. NO-SHOW FEE USD 60.00 AFTER DEPARTURE- RBDS W/V CHARGE USD 100.00 FOR  
CANCEL/REFUND FOR ADULT/CHILD. NO-SHOW FEE USD 60.00  
----- CHANGE - ANYTIME RBDS W/V CHARGE USD 60.00 -----  
ALL CHARGES ARE NOT COMMISSIONABLE -GENERAL INFORMATION FOR CANCELLATION/REFUND 1-CHARGE  
WAIVED IN CASE OF DEATH OF PASSENGER OR DEATH OF IMMEDIATE FAMILY. CERTIFICATE MUST BE NOTIFIED  
2-THE LOCAL ADMINISTRATION / SERVICE / HANDLING FEE MAY APPLY IN ADDITION 3-TG MAY REFUSE REFUND  
IF APPLICATION IS MADE LATER THAN 90 DAYS AFTER EXPIRY OF E-TICKET / EMD FOR REFUNDABLE E-TICKET.  
EMD MUST BE SHOWN IN THE RESTRICTION BOX 4-REFUND FOR PARTIALLY USED TICKET IS BASED ON  
CALCULATION OF ACTUAL FLOWN SEGMENT USING FARE OF ORIGINAL TICKET DATE - FOR THE SAME TYPE OF  
FARE IF APPLICABLE - IF NOT - THE HIGHER FARE TYPE AVAILABLE / LESS CANCEL PENALTY / REFUND RESIDUAL  
VALUE IF ANY TO ORIGINAL FORM OF PAYMENT--GENERAL INFORMATION FOR REROUTING/ REBOOKING TO  
TICKETED FLIGHTS FOR THISFARE ARE AS BELOW- 1- CHANGE EQUALS TO REISSUE REVALIDATE REROUTING  
REBOOKING CORRECT NAME 2- ONE FEE APPLIED 3- CHANGE OF AIRPORT WITHIN ONE CITY DOES NOT  
CONSTITUTE AS REROUTING 4- CHANGE MUST BE MADE WITHIN VALIDITY OF TICKET 5- THE CHANGE FEE- IF  
APPLICABLE- APPLIES PER TRANSACTION PER PERSON. 6- INFANT WITHOUT SEAT - NO CHANGE FEE 7-  
CHILD/INFANT WITH SEAT - DISCOUNT DOES NOT APPLY TO THE CHANGE FEE 8-WHEN THE NEW ITINERARY  
RESULTS IN A HIGHER FARE - COLLECT FARE DIFFERENCE AND COLLECT CHANGE FEE IF APPLICABLE  
WHEN THE NEW ITINERARY RESULTS IN A LOWER FARE, DIFFER FARE DIFFERENCE IS NOT ADMITTED TO BE

Once you click the "Submit Request ", there is no cancel button provided, which means you **CANNOT** cancel the refund request. Be sure to fill these data,

- Select only the passengers for Refund request
- Describe proper reason for submitting the request (Optional)
- Acknowledge that you have read the terms & conditions along with the policy provided.

**Refund Ticket** GO BACK TO HISTORY GO BACK

**Flight Information**

Booking Code	: STFLB20183314	PNR	: 02Q3QU
Route	: CGP-DAC	Number of Pax	: 3 Pax
Price Paid	: BDT 8084	Airline Code	: BS
Request Type	: Refund	Fly Date	: 24 Mar, 2020

**Select Passengers To Refund**

- MR MD ABDUL KAIYUM | Ticket: 7792101322486, Male (44), Primary Contact
- MS FARJANA YEASMIN | Ticket: 7792101322487, Female (32)
- MSTR AYMAN KASHIF | Ticket: 7792101322488, Male (6)

**Reason Optional**  
Briefly describe the reason for your request...

I acknowledged the cancellation policy (mentioned right) and agree to Terms and Conditions

**SUBMIT REQUEST**

## Step 6. Your Refund Request has been submitted

*Finally*, if your request is successfully placed you will be redirected to the request details page where you will get the updates about this request. Please pay attention to the request status as this will indicate the progress of your request.

**Request Details: REFUND-5EA534FBD0A53 (Pending)**

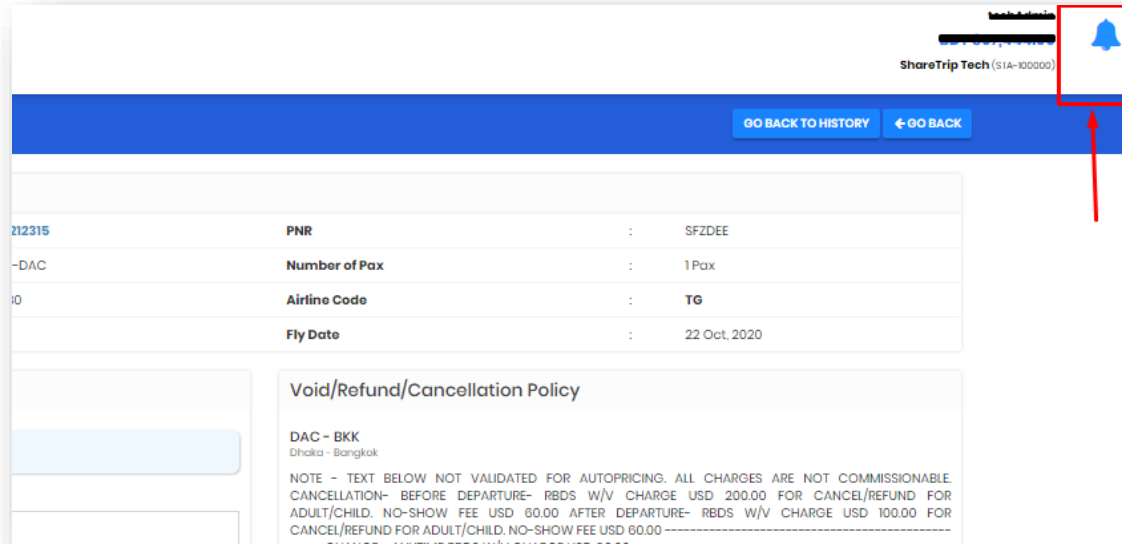
**General Information**

Request Type	: Refund	Actual Booking Code	: STFLB20183314
Request Status	: Pending	Agency	: ShareTrip Tech
Requested Placed On	: 26 Apr 2020, 13:15	Last Updated	: 26 Apr 2020, 13:15
Refund Processed Time (APX)	: Not available Yet	Reason	: Reason Not Specified

**Passenger Information**

Name	E-Ticket	Gender	Date of Birth
MR MD ABDUL KAIYUM	7792101322486	Male	30 Jul 1975

You will also get a notification in the panel top right corner about way forward.



The screenshot shows a flight booking interface. In the top right corner, there is a notification bell icon highlighted with a red box and a red arrow pointing to it. Below the notification icon, the text "ShareTrip Tech (SIA-100000)" is visible. The main content area displays flight details for a route from Dhaka to Bangkok (DAC - BKK) on October 22, 2020, with PNR SFZDEE and 1 passenger. A "Void/Refund/Cancellation Policy" section is also present, detailing the terms and conditions for cancellations and refunds.

212315	<b>PNR</b>	:	SFZDEE
-DAC	<b>Number of Pax</b>	:	1 Pax
10	<b>Airline Code</b>	:	<b>TG</b>
	<b>Fly Date</b>	:	22 Oct, 2020

**Void/Refund/Cancellation Policy**

DAC - BKK  
Dhaka - Bangkok

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CANCEL/REFUND FOR ADULT/CHILD. NO-SHOW FEE USD 60.00