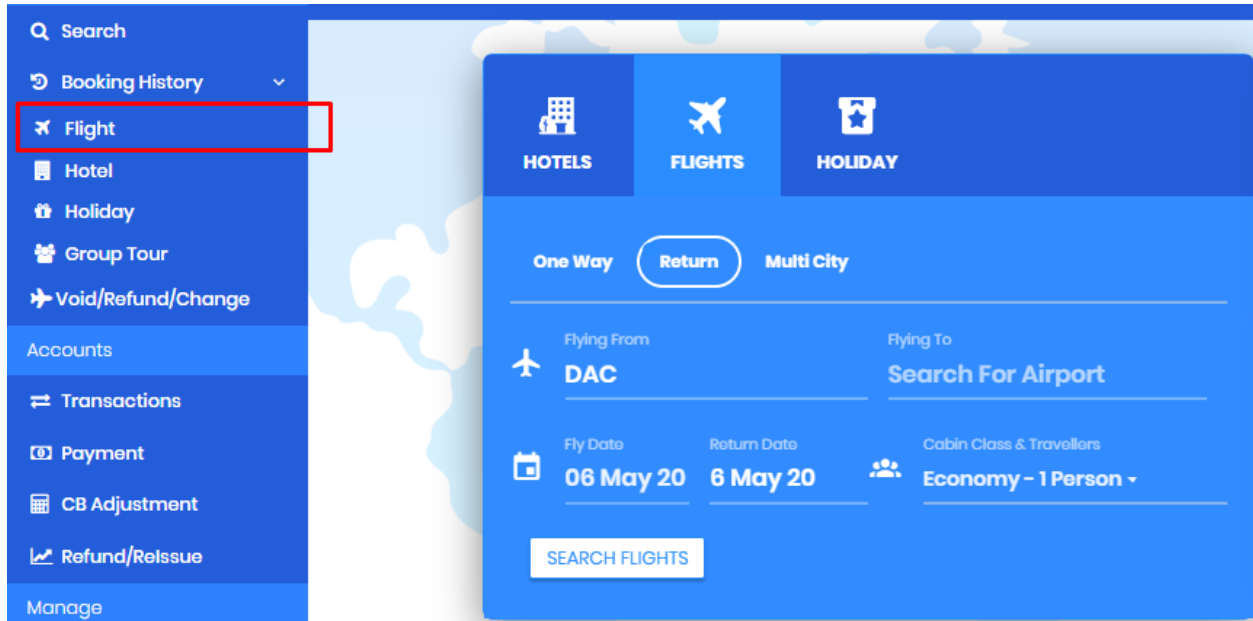


Date Change/Re-issue Request

Step 1. From the Booking History section go to “Flight”

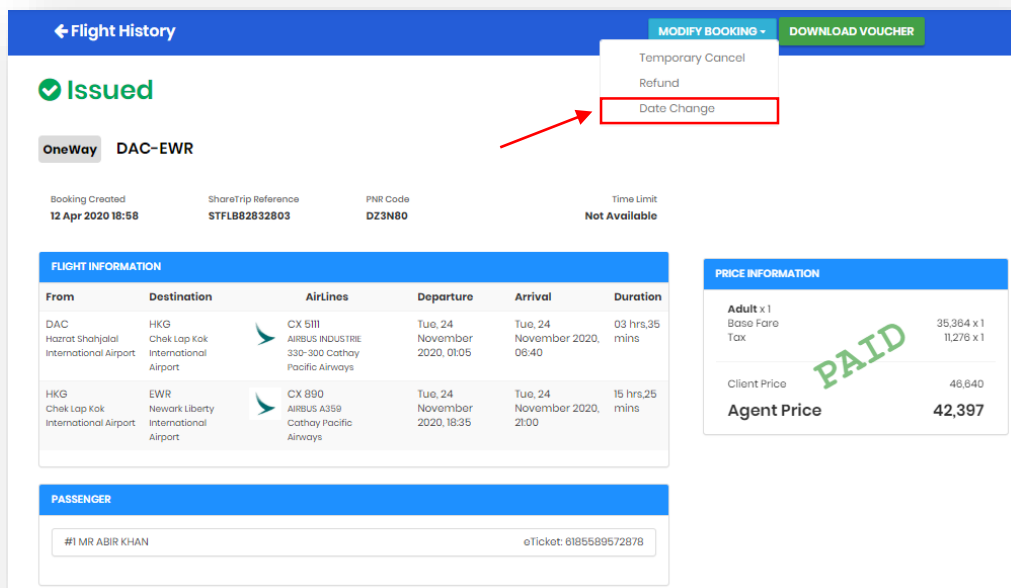


Step 2. Click on “View”

Select the ticket PNR that you want to change ticket and click on “View” from the details section on the right.

Step 3. Select the Date Change Option

Click the "Date Change" button on the top right in order details page.



Step 4. Select Passengers and Journey Date

Multiple passengers can be selected, but the passengers who have already submitted any other type of modification request will not be available here. You can also view the current flight information along with the date change policy. If you want to reschedule to a new date you can change the dates here.

Change Ticket GO BACK TO HISTORY GO BACK

Flight Information

| | | | |
|--------------|-----------------|---------------|----------------|
| Booking Code | : STFLB82832803 | PNR | : DZ3NB0 |
| Route | : DAC-EWR | Number of Pax | : 1 Pax |
| Price Paid | : BDT 42397 | Airline Code | : CX |
| Request Type | : Change | Fly Date | : 24 Nov, 2020 |

Details for Change

Select Passenger

MR ABIR KHAN | Ticket: 695589572878, Male (26), Primary Contact

2. Select Journey for Change

| Route | Fly Date | Class |
|---------|-------------|---------|
| DAC-EWR | 24 Nov 2020 | Economy |

3. Describe Change reason

Optional

Briefly describe the reason for exchange...

I acknowledged the date change policy (mentioned right) and agree to Terms and Conditions.

NEXT STEP: SEARCH FLIGHT

Date Change Policy

DAC - EWR
Hohhot Shuangqiao International Airport - Newark Liberty International Airport

UNLESS OTHERWISE SPECIFIED NOTE - RULE BDWW IN IPRG APPLIES FROM/TO AREA 3 FOR Q- TYPE FARES CANCELLATIONS ANY TIME CHARGE USD 100.00 FOR CANCEL/REFUND. CHARGE USD 100.00 FOR NO-SHOW. NOTE - 1. IN THE EVENT OF NO-SHOW CHARGE BOTH CANCELLATION FEE AND NO SHOW FEE. 2. CHILD/INFANT WITHOUT SEAT/INFANT WITH SEAT - NO DISCOUNT APPLIES TO PENALTY FEE. 3. WHEN THIS FARE IS COMBINED WITH ANOTHER FARE - CHARGE THE HIGHEST PENALTY FEE WITHIN THE PRICING UNIT. 4. PARTIALLY USED TICKET - FLOWN PORTION MUST BE RE-PRICED USING THE SAME OR HIGHER BOOKING CODE AND THE NEW FARE AMOUNT MUST BE EQUAL OR HIGHER THAN ORIGINAL FARE. 5. THE LOCAL ADMINISTRATION/SERVICE/HANDLING FEE MAY APPLY. CHANGES ARE ANY TIME CHARGE USD 90.00 FOR REISSUE/REVALIDATION. CHARGE USD 100.00 FOR NO-SHOW. NOTE - 1. IN THE EVENT OF NO-SHOW CHARGE BOTH CHANGE FEE AND NO-SHOW FEE. 2. CHANGE OF AIRPORT WITHIN SAME CITY DOES NOT CONSTITUTE AS REROUTING. 3. CHANGE MUST BE MADE WITHIN TICKET VALIDITY. 4. PENALTY FEE APPLIES PER TRANSACTION PER PERSON. 5. INFANT WITHOUT SEAT - NO PENALTY FEE APPLIES. 6. CHILD/INFANT WITH SEAT - NO DISCOUNT APPLIES TO PENALTY FEE. 7. WHEN THIS FARE IS COMBINED WITH ANOTHER FARE - CHARGE THE HIGHEST PENALTY FEE OF ALL CHANGED FARE COMPONENT PER TICKET. 8. WHEN THE NEW ITINERARY RESULTS IN A HIGHER FARE - COLLECT FARE DIFFERENCE AND PENALTY FEE IF APPLICABLE. 9. WHEN THE NEW ITINERARY RESULTS IN A LOWER FARE - NO REFUND OF FARE DIFFERENCE AND COLLECT PENALTY FEE IF APPLICABLE. 10. TICKET MUST BE REVALIDATED/REISSUED BEFORE THE TICKETED FLIGHT/DATE/TIME OR ELSE NO-SHOW WILL APPLY. 11. THE LOCAL ADMINISTRATION/SERVICE/HANDLING FEE MAY APPLY. /-----/ REPRICING CONDITIONS /-----/ BEFORE DEPARTURE. ----- RE-PRICE WITH BELOW OPTIONS AS APPLICABLE AND PROVIDE THE BEST FARE TO PASSENGER - 1. USE ANY CURRENT CX/KA FARE FOR RE-PRICE AND MEASURE ADVANCE RESERVATIONS FROM TICKET REISSUE DATE. NEW TICKET VALUE MUST

Step 5. Double check the Information

Before clicking the "Search Flight" button, you need to check the information again on Flight Information, Date Change Policy.

Details for Change

Select Passenger

MR ABIR KHAN | Ticket: absak, Male (22), Primary Contact

2. Select Journey for Change

| Route | Fly Date | Class |
|-------|-------------|---------|
| BKK | 22 Oct 2020 | Economy |
| DAC | 11 Nov 2020 | Economy |

3. Describe Change reason

Optional

Briefly describe the reason for exchange...

I acknowledged the date change policy (mentioned right) and agree to Terms and Conditions.

Date Change Policy

DAC - BKK
Dhaka - Bangkok

NOTE - TEXT BELOW NOT VALIDATED FOR AUTOPRICING. ALL CHARGES ARE NOT COMMISSIONABLE CANCELLATION- BEFORE DEPARTURE- RBDS W/V CHARGE USD 200.00 FOR CANCEL/REFUND FOR ADULT/CHILD, NO-SHOW FEE USD 80.00 AFTER DEPARTURE- RBDS W/V CHARGE USD 100.00 FOR CANCEL/REFUND FOR ADULT/CHILD, NO-SHOW FEE USD 90.00 ----- CHANGE- ANYTIME RBDS W/V CHARGE USD 60.00 ----- ALL CHARGES ARE NOT COMMISSIONABLE -GENERAL INFORMATION FOR CANCELLATION/REFUND 1-CHARGE WAIVED IN CASE OF DEATH OF PASSENGER OR DEATH OF IMMEDIATE FAMILY. CERTIFICATE MUST BE NOTIFIED 2-THE LOCAL ADMINISTRATION / SERVICE / HANDLING FEE MAY APPLY IN ADDITION 3-TO MAY REFUSE REFUND IF APPLICATION IS MADE LATER THAN 90 DAYS AFTER EXPIRY OF E-TICKET / EMD FOR REFUNDABLE E-TICKET / EMD MUST BE SHOWN IN THE RESTRICTION BOX 4-REFUND FOR PARTIALLY USED TICKET IS BASED ON CALCULATION OF ACTUAL FLOWN SEGMENT USING FARE OF ORIGINAL TICKET DATE - FOR THE SAME TYPE OF FARE IF APPLICABLE - IF NOT - THE HIGHER FARE TYPE AVAILABLE / LESS CANCEL PENALTY / REFUND RESIDUAL VALUE IF ANY TO ORIGINAL FORM OF PAYMENT. -GENERAL INFORMATION FOR REROUTING/ REBOOKING TO TICKETED FLIGHTS FOR THRSARE AS BELOW- 1- CHANGE EQUALS TO REISSUE REVALIDATE REROUTING REBOOKING CORRECT NAME 2- ONE FEE APPLIED 3- CHANGE OF AIRPORT WITHIN ONE CITY DOES NOT CONSTITUTE AS REROUTING 4- CHANGE MUST BE MADE WITHIN VALIDITY OF TICKET 5- THE CHANGE FEE- IF APPLICABLE- APPLIES PER TRANSACTION PER PERSON. 6- INFANT WITHOUT SEAT - NO CHANGE FEE - CHILD/INFANT WITH SEAT - DISCOUNT DOES NOT APPLY TO THE CHANGE FEE 8-WHEN THE NEW ITINERARY RESULTS IN A HIGHER FARE - COLLECT FARE DIFFERENCE -AND- COLLECT CHANGE FEE- IF APPLICABLE 9- WHEN THE NEW ITINERARY RESULTS IN A LOWER FARE -REFUND FARE DIFFERENCE IS NOT PERMITTED 10- CHANGE TO THE 1ST FLIGHT COLUMN - ONLY UNSELD PASSENGER TICKET WHEN REISSUING TICKETS AND PASSENGER NOT QUALIFY FOR PREVIOUS/ORIGINAL TICKET FARES - REPRICE THE ENTIRE NEW ITINERARY USING CURRENT FARES / RULES IN EFFECT ON DATE OF NEW TICKET ISSUANCE NEW TICKET MAY BE EQUAL / HIGHER OR LOWER VALUE THAN ORIGINAL TICKET AND COUNTING ADVANCE PURCHASE DATE - IF REQUIRED - PROMPT REISSUE DATE NOT BE - COULD - PARTIALLY USED PASSENGER TICKET - REFUSE THE FARE FROM THE POINT OF ORIGIN IN EFFECT ON THE DATE OF ORIGINAL TICKET ISSUE MAY BE EQUAL/HIGHER OR VALUE THAN

Be sure to fill these data,

Change Ticket GO BACK TO HISTORY ← GO BACK

Flight Information

| | | | |
|--------------|----------------|---------------|----------------|
| Booking Code | : STFLB2832603 | PNR | : DZ3NB0 |
| Route | : DAC-EWR | Number of Pax | : 1 Pax |
| Price Paid | : BDT 42397 | Airline Code | : CX |
| Request Type | : Change | Fly Date | : 24 Nov, 2020 |

Details for Change

Select Passenger

MR ABIR KHAN | ticket: 6185589572878, Male (25), Primary Contact ✓

2. Select Journey for Change

Route: DAC-EWR | Fly Date: 24 Nov 2020 | Class: Economy

3. Describe Change reason

Optional

Briefly describe the reason for exchange... ✓

I acknowledged the change policy (mentioned right) and agree to Terms and Conditions ✓

NEXT STEP: SEARCH FLIGHT

Date Change Policy

DAC – EWR
Hazrat Shahjalal International Airport - Newark Liberty International Airport

UNLESS OTHERWISE SPECIFIED NOTE – RULE B0WW IN IPRG APPLIES FROM/TO AREA 3 FOR Q- TYPE FARES CANCELLATIONS ANY TIME CHARGE USD 100.00 FOR CANCEL/REFUND CHARGE USD 100.00 FOR NO-SHOW. NOTE – 1. IN THE EVENT OF NO-SHOW CHARGE BOTH CANCELLATION FEE AND NO SHOW FEE. 2. CHILD/INFANT WITHOUT SEAT/INFANT WITH SEAT – NO DISCOUNT APPLIES TO PENALTY FEE. 3. WHEN THIS FARE IS COMBINED WITH ANOTHER FARE – CHARGE THE HIGHEST PENALTY FEE WITHIN THE PRICING UNIT. 4. PARTIALLY USED TICKET – FLOWN PORTION MUST BE RE-PRICED USING THE SAME OR HIGHER BOOKING CODE AND THE NEW FARE AMOUNT MUST BE EQUAL OR HIGHER THAN ORIGINAL. 5. THE LOCAL ADMINISTRATION/SERVICE/HANDLING FEE MAY APPLY. CHANGES ANY TIME CHARGE USD 50.00 FOR REISSUE/REVALIDATION CHARGE USD 100.00 FOR NO-SHOW. NOTE – 1. IN THE EVENT OF NO-SHOW CHARGE BOTH CHANGE FEE AND NO-SHOW FEE. 2. CHANGE OF AIRPORT WITHIN SAME CITY DOES NOT CONSTITUTE AS REROUTING. 3. CHANGE MUST BE MADE WITHIN TICKET VALIDITY. 4. PENALTY FEE APPLIES PER TRANSACTION PER PERSON. 5. INFANT WITHOUT SEAT – NO PENALTY FEE APPLIES. 6. CHILD/INFANT WITH SEAT – NO DISCOUNT APPLIES TO PENALTY FEE. 7. WHEN THIS FARE IS COMBINED WITH ANOTHER FARE – CHARGE THE HIGHEST PENALTY FEE OF ALL CHANGED FARE COMPONENT PER TICKET. 8. WHEN THE NEW ITINERARY RESULTS IN A HIGHER FARE – COLLECT FARE DIFFERENCE AND PENALTY FEE IF APPLICABLE. 9. WHEN THE NEW ITINERARY RESULTS IN A LOWER FARE – NO REFUND OF FARE DIFFERENCE AND COLLECT PENALTY FEE IF APPLICABLE. 10. TICKET MUST BE REVALIDATED/REISSUED BEFORE THE TICKETED FLIGHT/DATE/TIME OR ELSE NO-SHOW WILL APPLY. 11. THE LOCAL ADMINISTRATION/SERVICE/HANDLING FEE MAY APPLY. //////////////// REPRICING CONDITIONS //////////////// ----- BEFORE DEPARTURE -----
1. PRICE WITH BELOW OPTIONS AS APPLICABLE AND PROVIDE THE BEST FARE TO PASSENGER – 2. USE ANY CURRENT CX/KX FARE FOR RE-PRICE AND MEASURE ADVANCE REPRICING FROM TICKET REISSUE DATE. NEW TICKET VALUE MUST

- Select only the passengers for Date Change Request
- Select Journey Date
- Describe proper reason for submitting the request (Optional)
- Acknowledge that you have read the terms & conditions along with the policy provided.

Step 6. Select Flight

Once you click the "Select the Flight" button, there is no cancel button provided, which means you **CANNOT** cancel the date change request.

Flight Search Result

Sort & Filter

Number of Stops: Direct

Refundable / Non Refundable: Refundable, Non Refundable

Schedule: Onward Depart Time, Return Depart Time

1 Available Flights

Price includes VAT & Tax
*Please Note: For Reissue Tickets, Additional Charges will Apply (Difference of Airfare # any + Airline Date Change Fees + ST Service Charge)

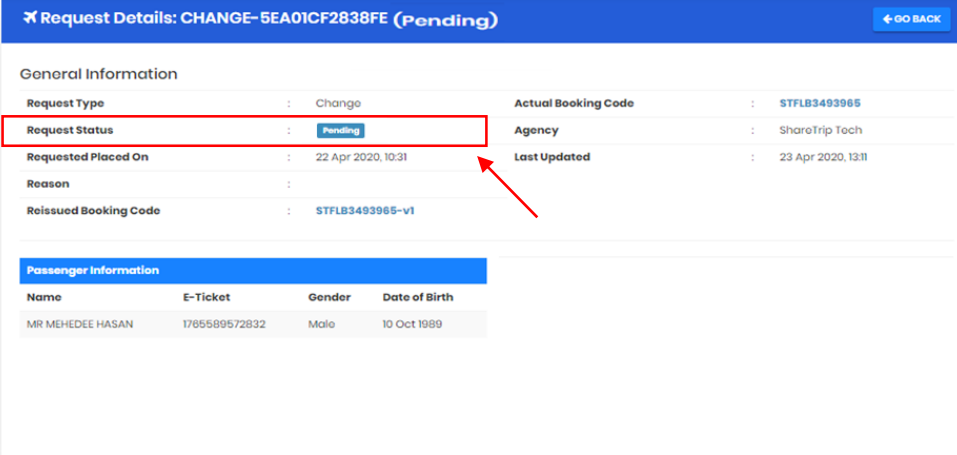
US-Bangla Airlines | es **SELECT THIS FLIGHT**

| | | | | | |
|--|-----------------------|-----------------------|---------|-----------------------|------------|
| | CAN, Guangzhou | DAC, Dhaka | 02h 00m | Previous Price | BDT 18,498 |
| | 08:00 Sun, 03 May, 20 | 07:00 Sun, 03 May, 20 | Direct | New Price | BDT 18,498 |
| | | | | ST Service Charge | BDT 300 |
| | | | | Date Change Fee | |
| | | | | As per Airline Policy | |

Book & Hold **30K0** **9 seats** **Flight Details**

Step 7. Your Date Change Request has been submitted

Finally, if your request is successfully placed you will be redirected to the request details page where you will get the updates about this request. Please pay attention to the request status as this will indicate the progress of your request.

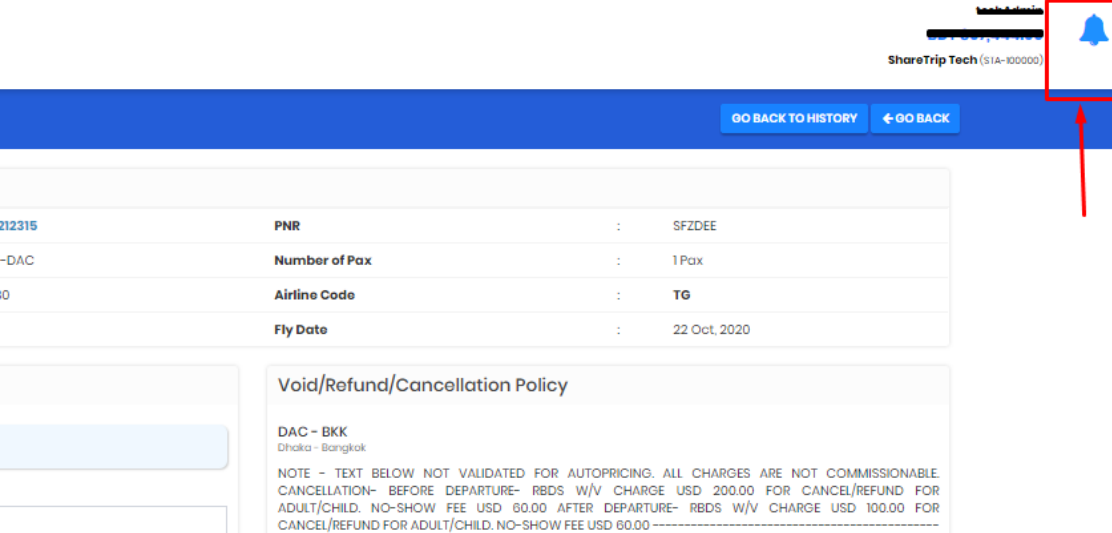


The screenshot shows the 'Request Details' page for a pending date change request. The page title is 'Request Details: CHANGE-5EA01CF2838FE (Pending)'. A red box highlights the 'Request Status' field, which is labeled 'Pending'. A red arrow points to this field. Other fields include 'Request Type' (Change), 'Actual Booking Code' (STFLB3493965), 'Agency' (ShareTrip Tech), 'Requested Placed On' (22 Apr 2020, 10:31), 'Last Updated' (23 Apr 2020, 13:11), 'Reason', and 'Reissued Booking Code' (STFLB3493965-v1). Below this is a 'Passenger Information' table with one entry for MR MEHEDEE HASAN.

| General Information | | | |
|-----------------------|----------------------|---------------------|----------------------|
| Request Type | : Change | Actual Booking Code | : STFLB3493965 |
| Request Status | : Pending | Agency | : ShareTrip Tech |
| Requested Placed On | : 22 Apr 2020, 10:31 | Last Updated | : 23 Apr 2020, 13:11 |
| Reason | : | | |
| Reissued Booking Code | : STFLB3493965-v1 | | |

| Passenger Information | | | |
|-----------------------|---------------|--------|---------------|
| Name | E-Ticket | Gender | Date of Birth |
| MR MEHEDEE HASAN | 1785589572832 | Male | 10 Oct 1989 |

You will also get a notification in the panel top right corner about way forward.



The screenshot shows the flight details page. A red box highlights a notification bell icon in the top right corner. Below the header, there are buttons for 'GO BACK TO HISTORY' and 'GO BACK'. The flight details table shows PNR 212315, Number of Pax 1, Airline Code TG, and Fly Date 22 Oct, 2020. Below this is a 'Void/Refund/Cancellation Policy' section for DAC - BKK (Dhaka - Bangkok).

| | |
|---------------|----------------|
| PNR | : SFZDEE |
| Number of Pax | : 1 Pax |
| Airline Code | : TG |
| Fly Date | : 22 Oct, 2020 |

Void/Refund/Cancellation Policy

DAC - BKK
Dhaka - Bangkok

NOTE - TEXT BELOW NOT VALIDATED FOR AUTOPRICING. ALL CHARGES ARE NOT COMMISSIONABLE.
CANCELLATION- BEFORE DEPARTURE- RBDS W/V CHARGE USD 200.00 FOR CANCEL/REFUND FOR ADULT/CHILD. NO-SHOW FEE USD 60.00 AFTER DEPARTURE- RBDS W/V CHARGE USD 100.00 FOR CANCEL/REFUND FOR ADULT/CHILD. NO-SHOW FEE USD 60.00