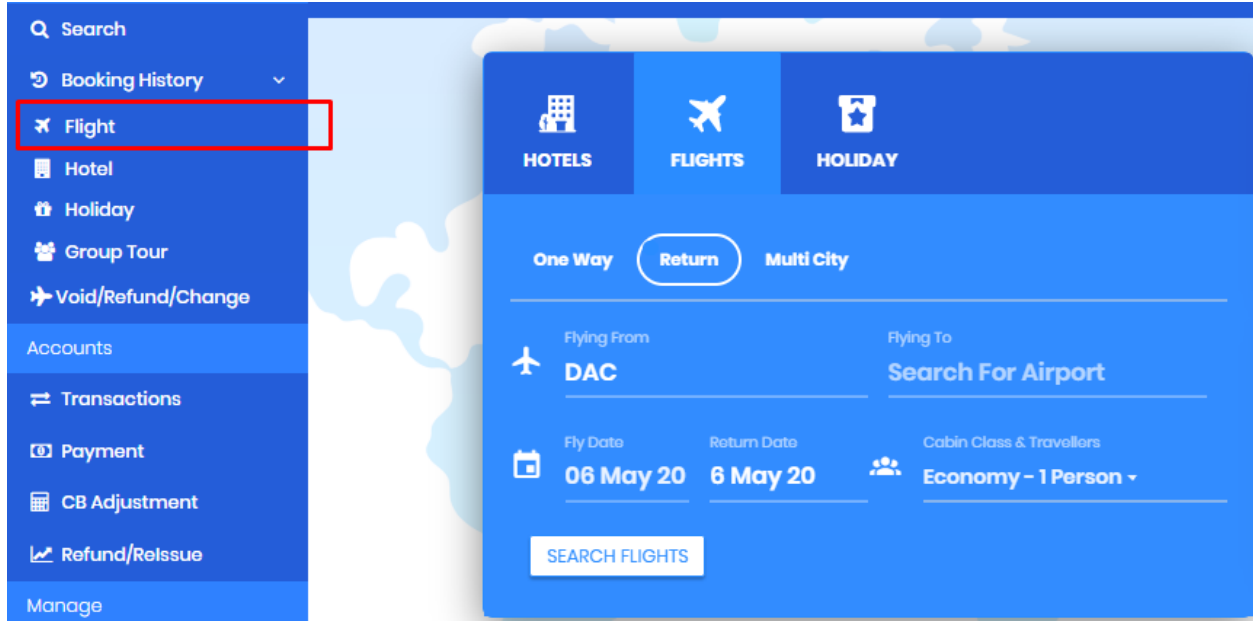


Temporary Cancel Request:

Step 1. From the Booking History section go to “Flight”

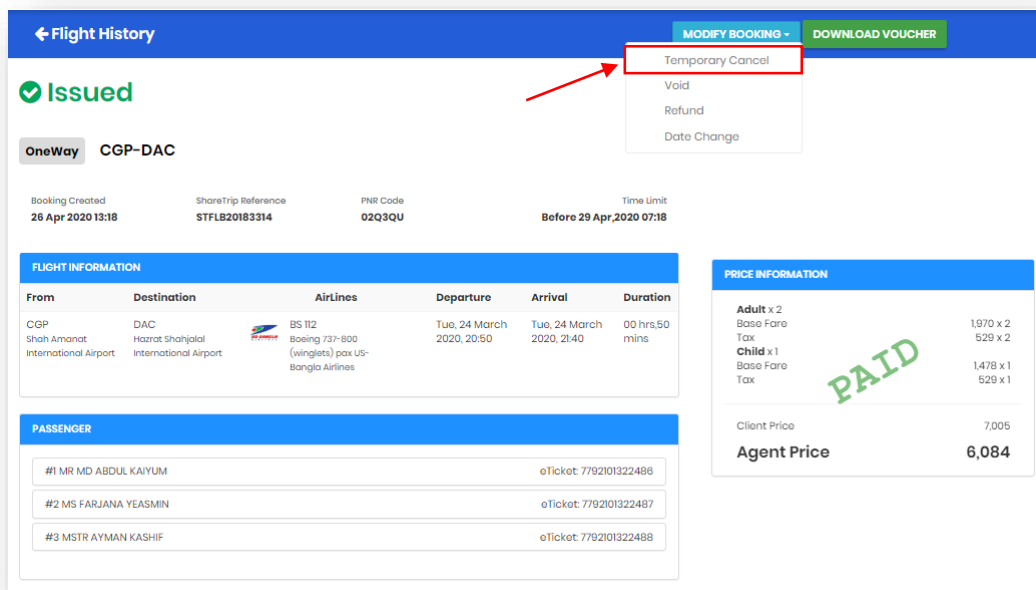


Step 2. Click on “View”

Select the ticket PNR that you want to temporarily cancel and click on “View” from the details section on the right.

Step 3. Select the Temporary Cancel option

Click the "Temporary Cancel" button on the top right in order details page.



Step 4. Select the passengers.

Multiple passengers can be selected, but the passengers who have already submitted any other type of modification request will not be available here. You can also view the current flight information along with the cancellation policy.

TemporaryCancel Ticket GO BACK TO HISTORY ← GO BACK

Flight Information

Booking Code	: STFLB20163314	PNR	: 02Q3OU
Route	: CGP-DAC	Number of Pax	: 3 Pax
Price Paid	: BDT 8084	Airline Code	: BS
Request Type	: TemporaryCancel	Fly Date	: 24 Mar, 2020

Cancellation Information

Origin	Destination	Departure	Arrival	Cancellation Possible?
CGP	DAC	24 Mar 2020, 20:50	24 Mar 2020, 21:40	✓

Select Passengers To TemporaryCancel

- MR MD ABDUL KAIYUM | Ticket: 779210122488, Male (44), Primary Contact
- MS FARJANA YEASMIN | Ticket: 779210122487, Female (32)
- MSTR AYMAN KASHIF | Ticket: 779210122488, Male (6)

Reason Optional
Briefly describe the reason for your request...

I acknowledged the cancellation policy (mentioned right) and agree to Terms and Conditions.

SUBMIT REQUEST

Void/Refund/Cancellation Policy

CGP - DAC
Sath Abiraj International Airport - Hanvit Thongyath International Airport

- S - Economy Super Saver/Promo | Domestic Fare basis code - HK Status - 5 Available seat(s) - allowed One way - not allowed Open ticket - The duration of the stay must be included between 0 and 180 days - Modifiable with fee Ticket 3800 BDT until 24 hour(s) before the flight - Refundable with fee Ticket 4500 BDT until 24 hour(s) before the flight - Bag allowance 20 kg AD x 2 - (*) days are divided in increments of 24 hours and governed by the flight departure time

Step 5. Double check the Information

Before clicking the "Submit Request" button, you need to check the information again on Flight Information, agree void/refund/cancellation policy.

Flight Information

Booking Code	: STFLB0212315	PNR	: SFZDEE
Route	: DAC-BKK-DAC	Number of Pax	: 1 Pax
Price Paid	: BDT 38380	Airline Code	: TG
Request Type	: Refund	Fly Date	: 22 Oct, 2020

Select Passengers To Refund

- MR ABIR KHAN | Ticket: absak, Male (22), Primary Contact

Reason Optional
Briefly describe the reason for your request...

I acknowledged the cancellation policy (mentioned right) and agree to Terms and Conditions.

SUBMIT REQUEST

Void/Refund/Cancellation Policy

DAC - BKK
Dhaka - Bangkok

NOTE - TEXT BELOW NOT VALIDATED FOR AUTOPRICING. ALL CHARGES ARE NOT COMMISSIONABLE
CANCELLATION- BEFORE DEPARTURE- RBDS W/V CHARGE USD 200.00 FOR CANCEL/REFUND FOR ADULT/CHILD, NO-SHOW FEE USD 00.00 AFTER DEPARTURE- RBDS W/V CHARGE USD 100.00 FOR CANCEL/REFUND FOR ADULT/CHILD, NO-SHOW FEE USD 00.00 -----
----- CHANGE - ANYTIME RBDS W/V CHARGE USD 00.00 -----
ALL CHARGES ARE NOT COMMISSIONABLE -GENERAL INFORMATION FOR CANCELLATION/REFUND 1-CHARGE WAIVED IN CASE OF DEATH OF PASSENGER OR DEATH OF IMMEDIATE FAMILY. CERTIFICATE MUST BE NOTIFIED 2-THE LOCAL ADMINISTRATION / SERVICE / HANDLING FEE MAY APPLY IN ADDITION 3-TO MAY REFUSE REFUND IF APPLICATION IS MADE LATER THAN 90 DAYS AFTER EXPIRY OF E-TICKET / EMD FOR REFUNDABLE E-TICKET EMD MUST BE SHOWN IN THE RESTRICTION BOX 4-REFUND FOR PARTIALLY USED TICKET IS BASED ON CALCULATION OF ACTUAL FLOWN SEGMENT USING FARE OF ORIGINAL TICKET DATE - FOR THE SAME TYPE OF FARE IF APPLICABLE - IF NOT - THE HIGHER FARE TYPE AVAILABLE / LESS CANCEL PENALTY / REFUND RESIDUAL VALUE IF ANY TO ORIGINAL FORM OF PAYMENT. -GENERAL INFORMATION FOR REROUTING/ REBOOKING TO TICKETED FLIGHTS FOR THISFARE ARE AS BELOW- 1- CHANGE EQUALS TO REISSUE REVALIDATE REROUTING REBOOKING CORRECT NAME 2- ONE FEE APPLIED 3- CHANGE OF AIRPORT WITHIN ONE CITY DOES NOT CONSTITUTE AS REROUTING 4- CHANGE MUST BE MADE WITHIN VALIDITY OF TICKET 5- THE CHANGE FEE- 6 APPLICABLE- APPLIES PER TRANSACTION PER PERSON- 0- INFANT, WITHOUT SEAT - NO CHANGE FEE- 7 CHILD/INFANT WITH SEAT - DISCOUNT DOES NOT APPLY TO THE CHANGE FEE 8-WHEN THE NEW ITINERARY RESULTS IN A HIGHER FARE - COLLECT FARE DIFFERENCE AND - COLLECT CHANGE FEE IF APPLICABLE 9- WHEN THE NEW ITINERARY RESULTS IN A LOWER FARE - REFUND FARE DIFFERENCE IS NOT PERMITTED TO BE

Once you click the "Submit Request ", there is no cancel button provided, which means you **CANNOT** cancel the request. Be sure to fill these data,

- Select only the passengers for temporary cancel request
- Describe proper reason for submitting the request (Optional)
- Acknowledge that you have read the terms & conditions along with the policy provided.

TemporaryCancel Ticket GO BACK TO HISTORY ← GO BACK

Flight Information

Booking Code	: STFLB20183314	PNR	: 02Q3QU
Route	: CGP-DAC	Number of Pax	: 3 Pax
Price Paid	: BDT 6084	Airline Code	: BS
Request Type	: TemporaryCancel	Fly Date	: 24 Mar, 2020

Cancellation Information

Origin	Destination	Departure	Arrival	Cancellation Possible?
CGP	DAC	24 Mar 2020, 20:50	24 Mar 2020, 21:40	✓

Select Passengers To TemporaryCancel

- MR MD ABDUL KAIYUM | Ticket: 7792101322486, Male (44), Primary Contact ✓
- MS FARJANA YEASMIN | Ticket: 7792101322487, Female (32)
- MSTR AYMAN KASHIF | Ticket: 7792101322488, Male (6)

Reason Optional

Briefly describe the reason for your request... ✓

I acknowledged the cancellation policy (mentioned right) and agree to Terms and Conditions. ✓

SUBMIT REQUEST

Void/Refund/Cancellation Policy

CGP - DAC
Shah Amanat International Airport - Hazrat Shahjalal International Airport

- S - Economy Super Saver/Promo I Domestic Fare basis code - HK Status - 5 Available seat(s) - allowed One way - not allowed Open ticket - The duration of the stay must be included between 0 and 180 days - Modifiable with fee Ticket 3800 BDT until 24 hour(s) before the flight - Refundable with fee Ticket 4500 BDT until 24 hour(s) before the flight - Bag allowance 20 kg AD x 2 - (*) days are divided in increments of 24 hours and governed by the flight departure time

Step 6. Your request has been submitted

Finally, if your request is successfully placed you will be redirected to the request details page where you will get the updates about this request. Please pay attention to the request status as this will indicate the progress of your request.

Request Details: CANCEL-5EA547926CD26 (Pending)

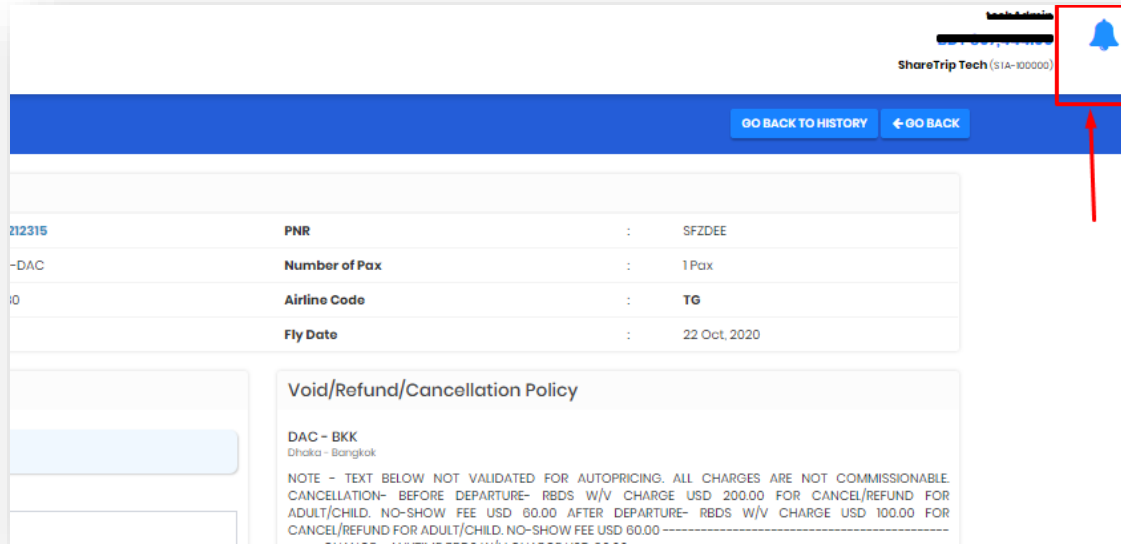
General Information

Request Type	: TemporaryCancel	Actual Booking Code	: STFLB20183314
Request Status	: Pending	Agency	: ShareTrip Tech
Requested Placed On	: 26 Apr 2020, 14:34	Last Updated	: 26 Apr 2020, 14:34
Reason	: Reason Not Specified		

Passenger Information

Name	E-Ticket	Gender	Date of Birth
MR MD ABDUL KAIYUM	7792101322486	Male	30 Jul 1975

You will also get a notification in the panel top right corner about way forward.



The screenshot shows a flight booking interface. In the top right corner, there is a notification bell icon highlighted with a red box and a red arrow pointing to it. Below the header, there are two buttons: "GO BACK TO HISTORY" and "← GO BACK". The main content area displays flight details in a table format:

212315	PNR	:	SFZDEE
-DAC	Number of Pax	:	1 Pax
10	Airline Code	:	TG
	Fly Date	:	22 Oct, 2020

Below the table, there is a section titled "Void/Refund/Cancellation Policy" for the route "DAC - BKK" (Dhaka - Bangkok). The policy text reads:

NOTE - TEXT BELOW NOT VALIDATED FOR AUTOPRICING. ALL CHARGES ARE NOT COMMISSIONABLE.
CANCELLATION- BEFORE DEPARTURE- RBDS W/V CHARGE USD 200.00 FOR CANCEL/REFUND FOR
ADULT/CHILD. NO-SHOW FEE USD 60.00 AFTER DEPARTURE- RBDS W/V CHARGE USD 100.00 FOR
CANCEL/REFUND FOR ADULT/CHILD. NO-SHOW FEE USD 60.00